



## Norridge Park District

### E-Learning FAQ's

- **How do I register?**

A: You can register online at [norridgepk.com](http://norridgepk.com). All information will be available to our families on our website. If you have any questions we will be happy to assist you. Please call our office at 708.453.2141.

- **How many days does my child need to attend?**

A: Your child must attend a minimum of two days per week. They must be consistent days from week to week.

- **What are the locations for Extended E-Learning?**

A: Leigh School 8151 W. Lawrence Ave. Door #5.

- **How many students per group?**

A: No more than 15 students per group. Each desk will be physically distant (6 ft.) apart from each other. Each group will be divided by grade levels.

- **Who will be supervising the groups?**

A: Qualified park district staff will be supervising children during e-learning times, lunch break and the after school program.

- **Will children need face masks?**

A: Yes. Children must wear face masks at all times except when eating or drinking.

- **Will children need to bring their own supplies?**

A: Yes. Children will need to bring markers, crayons, glue stick, scissors, pencils and pens. A school box will also be required. These items will be stored in individual bins in the classroom.

- **What are your protocols for ensuring the students are not sick when they enter the classroom?**

A: We will conduct symptom screening for everyone entering the building. This includes:

- Making sure the student has an approved face mask.

- Asking a series of symptom related questions of students and staff arrival each day.
  - All children will have their temperatures taken at the time of drop off. If your child has a fever above 100.4 the child will not be accepted into program. Staff will monitor and record this information.
- **Will you have face masks for student who forget theirs?**  
A: Yes. The first time your student forget a mask we will provide one for them. The second time we will not be able to except them without one.
  - **What do you do if a student shows up with a high fever?**  
A: Students will have their temperatures taken. If he/she has a fever above 100.4 the child will not be allowed to participate.
  - **Are you monitoring for symptoms during the day?**  
A: Facilitators will look for visible symptoms throughout the day and students will be asked symptom screening questions at lunch time.
  - **What if a student becomes sick, or shows up with a high fever?**  
A: The student will be isolated from their group and the guardian or emergency contact will be contacted to pick-up the student as soon as possible, within 45 minutes.
  - **Do you have a sick room?**  
A: There will be a dedicated space, isolated from the rest of the group for students that are suspected of being ill.
  - **Will you have a nurse available?**  
A: No, staff will use their best judgment to determine signs of illness and will call when there are suspected symptoms.
  - **If my child gets sick, how soon do I have to pick them up?**  
A: The primary guardian or authorize person will be called to pick up their student in the event they become or suspected of being ill. If there is no response within 10 minutes, the next emergency contact will be called. Sick students must be picked up within 45 minutes.
  - **If my child gets sick, how do I get a refund?**  
A: Only if there is a hospitalization with a medical release you may be eligible for a prorated refund that may be approved by the Director.
  - **What will happen if a student or facilitator tests positive for COVID-19?**

A: District staff will inform a specific group if there has been a potential exposure assigned group.

- **Who is facilitating the remote learning?**

A: Park District staff will be the adult Facilitators in each room. The program will be supervised on-site by the Program's Coordinator Eileen Wright.

- **Will my student be with others from his or her grade level?**

A: Every attempt will be made to keep same grade students in their own groups. Again, this will be based on registration data.

- **Will my student be with other from his or her school?**

A: Student placement is solely based on registration data.

- **Are you providing lunch?**

A: Yes. Lunch will be provided. Water bottles with child's name on them are required and must be disposable. Water fountains are inaccessible.