

Norridge Park Fitness Center Membership Terms & Conditions

Beginning March 1, 2019, all Norridge Park District Fitness Center memberships will be subject to the following policies.

Membership Options:

- Monthly Auto-Renewal
- Annual (full-year membership)
- Daily Rate

Monthly Membership: All monthly memberships must be paid for with an active credit or debit card. Cash and check payments for monthly memberships will not be accepted. The credit card supplied will be subject to monthly auto-renewal (see below).

Auto-Renewal: As a convenience to our customers, all monthly fitness center passes will be subject to our auto-renewal program. Membership will automatically renew by credit card or debit card charge exactly one month from the start date and time purchased, and will continue to be renewed in subsequent months until the member elects to cancel the agreement. Credit or debit cards on file must be current. Failed renewal payments will be re-attempted every five days, a maximum of three times. In the event of a failed renewal payment, the member will be notified via email, and the unpaid balance will be placed on the member's Park District account. Members may have an outstanding balance on their account for up to 90 days, after which the membership will be terminated. Monthly membership charges are non-refundable. The Norridge Park District is not responsible for any fees incurred (i.e. overdraft fees) from a debit or credit card in default.

Annual Membership (full-year membership): Members can save one month's worth of fees by electing to pay up front for a membership lasting 12 months. Cash, check, credit and debit cards will be accepted for the sale of full-year memberships, but dues must be paid in full at the time of registration. Full-year memberships paid for by cash or check will end on the anniversary date of the memberships and may be subject to an enrollment fee upon renewal of the memberships. Annual memberships may be renewed online or in person.

Cancellations: Any charges made prior to the cancellation are non-refundable. A cancellation will result in a halt of monthly membership charges and a cancellation in membership. Cancellation requests must be made in-person, at least seven days before the next scheduled renewal payment. A parent or guardian must be present to sign a cancellation request for members under the age of 18. A \$5 cancellation fee applies to all cancellation requests. Request for future cancellations are not permitted. Cancelled memberships may be subject to an enrollment fee should the member elect to re-start their membership.

Membership Suspension/Extensions: In the case of sickness, injury, or health concern, a temporary suspension of yearly membership may be possible for up to 6 months. Membership suspension requests must be completed in-person. The member must supply a written letter noting the specific reason he/she is requesting a temporary suspension, as well as a signed letter from his/her physician. The membership will suspend for the time requested up to 6 months. That time will then be added to the end of the membership. Suspensions/extensions will be granted on an individual basis at the Park District's discretion.

Pool Use: All annual Fitness Center members will have complimentary access to the Norridge Park District Community Pool during normal operating open swim times. Monthly Fitness Center members must upgrade to a premier membership in order to receive access to the pool. The pool is open Memorial Day to Labor Day.

Purchase of a Fitness Center membership will be subject to the policies stated above as well as all Park District policies stated on the waiver receipt printed at the time of purchase. Any questions can be directed to the Norridge Park District at 708-457-1244.

** Please note, membership terms and conditions are subject to change at the Park District's discretion.

Acknowledgement

I, _____, hereby acknowledge that I have read and understand the membership terms and conditions.

Signature

Date